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LEADERS · CHEAT SHEET

The leader's reference

Nine frameworks for setting policy, running rollouts, and answering hard questions upward.

GET HONEST



M01 · YOUR REAL JOB

Line · Tone · Risk

Three things only the leader can own.



M02 · SEE CLEARLY

The shadow use

Make honesty safe or manage a fiction.

9% ● --- ● 61%

M03 · TRUST GAP

The 50-point gap

You sit on the confident side. They do not.

BUILD CAPABILITY



M04 · THE LINE

The workable band

Too tight drives shadow use. Too loose risks the incident.



M05 · ROLLOUT

After the enthusiasts

Peers, tiny first steps, address the resisters' real reason.



M06 · QUALITY

Outcome, not method

Standardise the bar. Coach the over-reliant.

PROVE AND PROTECT



M07 · PROVE IT

One slide that matters

Hours recovered, what they bought. Outcomes, not activity.



M08 · GOVERNANCE

Be ready

Every decision: input, tool, reviewer, why it holds.



M09 · THE HUMAN CORE

What stays human

Relationships, judgement, the live moment, accountability.



Ask Gary